


## PERSONAL INFORMATION

**Melissa Kapfenberger**

 Technische Universität Wien  
Institute of Transportation  
Research Center of Transport Planning and Traffic Engineering  
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Year of Birth 1994 | Nationality Austria

## WORK EXPERIENCE

since 03/2019

**Project Manager**

Research Center of Transport Planning and Traffic Engineering, Institute of Transportation, Faculty of Civil Engineering, TU Wien (Austria)

02/2017 – 02/2019

**Marketing & Sales**

Sonnberg3, Vienna

- B2B Sales, customer acquisition

10/2015 – 10/2016

**Backoffice**

Flying Diner

- Quality management, E-Mail and Phone correspondent

05/2015 – 09/2015

**Internship**

Bank Austria, Vienna

- works council, branch Messe Prater

02/2013 – 04/2015

**Backoffice**

Flying Diner

- Quality management, E-Mail and Phone correspondent

## EDUCATION AND TRAINING

09/2016 – 06/2020

**Bachelor European Economy and Business Management**

University of Applied Sciences BFI

03/2013 – 03/2015

**International Business College Hetzendorf**

BHAK/BHAS 12, Vienna

- 2018 **Further Education**  
 Clic, Cádiz, Spanien
  - Curso de Español, level B2
- CZAK-Management seminar
  - course of a negotiation

PERSONAL SKILLS

Mother tongue(s) German

Other language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C2	C2	C2
Spanish	B2	B2	B1	B1	B2

- Digital skills
- MS-Office
  - Liferay
  - Vtiger CRM